**Terms of service**

A very warm welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern Train & Treat’s relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our websites.

The term "Train & Treat" or "us" or "we" refers to the owner of the website whose registered office is 8 Richmond Lane, Huntly. Aberdeenshire. AB54 8FJ. The term "you" refers to the user or viewer of our website.

The use of our websites is subject to the following terms of use:

* The content of the pages of our websites are for your general information and use only. It is subject to change without any prior notice.
* Our websites use cookies to monitor browsing preferences. If you do allow cookies to be used, the following personal information may be stored by us for use by third parties: Name, Address, Email Address and Contact Telephone Number.
* Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
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* All trademarks reproduced in our websites, which are not the property of, or licensed to the operator, are acknowledged on the website.
* Unauthorised use of our websites may give rise to a claim for damages and/or be a criminal offence.
* From time to time, our websites may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
* Your use of our websites and any dispute arising out of such use of the website is subject to the laws of Scotland, Northern Ireland, England, and Wales.

**Payment Method**

Payment can be made by Visa, Visa Electron, MasterCard, Delta and Maestro debit cards. For all orders, UK VAT is applied at the current rate of 20.00% (where items are Vatable).

**Product Availability**

Unfortunately, some products from time to time may be out of stock. We aim to inform you of any out of stock as soon as possible after you have placed your order. We will hold these items on a back order if you wish, but despatch the rest of your order, you will not be charged for additional deliveries due to out of stocks. In this instance we will contact you by email or telephone to discuss how you want to proceed with your order.

**Delivery Charges & Information**

A copy of our delivery charges and related information can be found on [our Delivery Information](https://www.kennelgate.co.uk/customer-services/delivery-information) page.

**Returns & Refunds**

A copy of our returns and exchanges policy can be found on [our Returns Policy](https://www.kennelgate.co.uk/customer-services/returns-policy) page.

Shop